

Comparative Analytics Program



The Chartis Center for Rural Health delivers the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives. Our unique approach, solutions and rural expertise has helped more than 750 rural and Critical Access Hospitals leverage a sophisticated analytics framework to guide strategic and operational decisions.



Now in its twelfth year, the **Chartis Rural Hospital Performance INDEX™** offers a unique lens into how rural providers are performing when compared to all 2,200 rural hospitals (Critical Access and Rural PPS) in the United States. But percentile rankings across the Rural Hospital Performance INDEX's eight pillars of performance are only the tip of the iceberg. Our INDEX Comparative Analytics program provides rural hospital leadership teams with the ability to monitor and measure their hospital's performance across all 50 indicators and against those of an unblinded, customized peer group.

A Peer Group Custom Designed for You

Through our work with rural providers, we've learned that peer groups yielding the most value are those comprised of hospitals that share common characteristics. While every peer group includes recognized competitors, we build peer groups with clients that extend beyond county and state boundaries to include facilities of:

- Similar size (e.g., bed size, number of discharges, net patient revenue)
- Common service lines (e.g., OB, ortho)
- Market dynamics (e.g., large number of retirees or seasonal population)
- Top 100 Performers

The ability to compare, understand and act by comparing performance indicators against a customized peer group is the true value of this unique program. Among the

50 indicators tracked and provided three times each year (winter, summer and fall) to program participants include:

- **Market Share**
 - Medicare Inpatient and Outpatient Market Share (including Surgery, Emergency Department and Diagnostics)
- **Quality**
 - MBQIP, Emergency Department Throughput, Time to Interventions
- **Outcomes**
 - Readmission and Mortality Rates
- **Patient Perspectives**
 - All 10 domains of HCAHPS
- **Financial**
 - Cost and Charge per Case (Inpatient/Outpatient) and Capital Efficiency

Deep Expertise Working with Rural Providers

As a national leader in providing research for rural health policy, the Chartis Center for Rural Health is uniquely positioned to provide analytic-based consulting services to rural health stakeholders. Serving as an expert technical and facilitative resource, CCRH is the retained advisor for numerous rural health providers, health networks and consortia. We offer an unparalleled value proposition to rural health leaders and those advocating on their behalf. The combination of our extensive data set and benchmarks of rural healthcare, research and solution portfolio, and expertise allows us to deliver the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives.

Connect with us at www.chartis.com or via email at CCRH@chartis.com.